



# The Industry's Most Capable, Accountable, and Innovative Technical Authoring and Illustration Services

## The Questions

### What are you doing?

- **To manage workload fluctuations** and extend the capabilities of internal tech pubs and training teams?
- **To reduce the cost to document the same products multiple times** as part of participating in civilian or defense programs?
- **To gain competitive advantage** through more accurate, timely, interactive tech pubs?
- **To manage emerging S1000D requirements** for defense and civilian programs?
- **To seamlessly exchange and reuse technical information** with partners, customers, and suppliers to support a more agile business?

If the answer to any of these questions is "little or nothing," **talk to Flatirons Solutions today!**

## WE MAKE IT EASY



Flatirons Solutions invests in long-term partnerships. For qualified organizations, we can author sample chapters at no cost to make comparisons to your current suppliers easy.

CORENA MANAGED<sup>™</sup>  
CONTENT SERVICES  
BY FLATIRONS<sup>®</sup>

## The Answer

Our worldwide team of authors has helped some of the industry's most innovative OEMs be more agile, efficient, and customer-focused through collaboration with Flatirons Solutions to support new program requirements, adoption of new specs (like S1000D), or manage fluctuations in workload.

Flatirons Solutions' engineers, authors, and illustrators work at all levels of the aviation content ecosystem and understand the best practices required to deliver content that is accurate; compliant with industry specs; and, easy to share and extend with partners in the aviation ecosystem. We are experts in iSpec 2200, S1000D, Mil-Spec, Spec 2300, DITA, and more.

We work with many types of maintenance, technical operations, and flight ops documentation and manual types, with a production volume approaching 500,000 digital 'pages' per year, including:

- Flight Manuals
- Installation Procedures
- Training Manuals
- Maintenance Manuals
- Service Bulletins
- Work Cards
- Service Information
- Test Procedures
- Operational Manuals

Our team works with the industry's largest OEMs, and has a full understanding of the unique requirements for documenting complex aircraft systems, with experience documenting virtually all major aircraft sub-systems, including:

- **Avionics**
  - Communications Systems (Datalink, Radio, Satellite)
  - Data Management / Recorders
  - Displays
  - Electrical Power Systems
  - Inflight Entertainment
  - Inflight Internet
  - Integrated Flight Deck
- Interior Electronics
- Navigation Systems (GBAS/SmartPath, Radar)
- **Control Systems**
  - Flight Controls
  - Fuel Controls
  - Actuation
- **Mechanical Components**
  - Brakes
  - Pneumatics
  - Wheels
- **Engines**
  - Engines
  - APUs
- **Structural / Airframe Systems**

Turning Content into Knowledge<sup>®</sup>



# The Industry's Most Capable, Accountable, and Innovative Technical Authoring and Illustration Services

## Why Flatirons Solutions?

We are experts at Turning Content into Knowledge® and delivering high quality and innovative technical authoring and illustration solutions in publishing environments where:

- There are **high-value or complex assets** involved
- The **consequences of downtime** and inefficiencies are significant
- Efficient **return to service** is crucial
- Technical **content is dynamic** – constantly changing and evolving
- There are **strong compliance** or regulatory needs
- **Content Lifecycle Management** is imperative
- End users of content are **mobile or work remotely**

Flatirons Solutions invests R&D funds to drive innovation for both our outsourced services and the CORENA Suite technologies that support them. Flatirons Solutions is at the forefront of applying innovative features like 3D, augmented reality, and virtual reality to improve asset utilization, worker productivity, and content usability.



+ 1 303 544 0514 (North America)  
+ 45 4594 9400 (EMEA)  
+ 91 44 6693 6949 (Asia)  
www.flatironsolutions.com

Our team is global and aligns the right resource to the right job based job complexity, with “site focals” at one or more of your organization's location to ensure a responsive local presence.

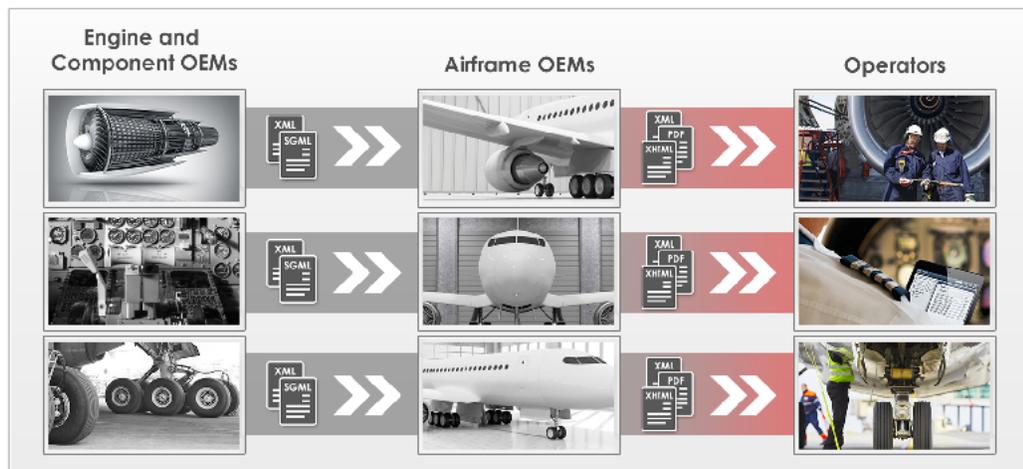
## The Results and Key Benefits

Flatirons Solutions works with leaders in aviation, aerospace, and high-tech manufacturing, and demonstrates business benefits through lasting partnerships with our clients that include:

- **Cost relief compared to current processes:** Our CORENA Managed Content Services, particularly when used at volume, produce significant cost relief for our customers with improvements in both quality and timeliness.
- **A dedicated team of content engineers:** Unlike other managed content services providers, Flatirons Solutions brings the industry's most adopted technology suite, and are global leaders in the adoption of structured content using iSpec 2200 and S1000D specifications
- **Disruptive gains without the risk:** Flatirons Solutions can provide technology and service innovations that introduce disruptive gains for BA, and greater accountability for supplier teams, without the risk of an untested provider.
- **Industry leading SLA, on-site support:** Flatirons Solutions can provide the industry's best Service Level Agreement, with a total commitment to quality and accountability delivering cheaper, faster and better tech pubs.

Working with Flatirons Solutions enhances your organization's internal technical publishing capabilities, and also drives higher levels of customer satisfaction, brand equity, and product value through content that is timely, accurate, and accessible.

**Our goal is to start small, dream big and challenge the status quo.**



## Turning Content into Knowledge®